



Home Hardware Stores Limited
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October 4, 2005

Dear Roy,

Thank you once again for joining us on Saturday September 22nd at the Pre-Market Conference and for the great seminar you put on. The following is a summary of the comments we received from our Dealers with regards to your seminar on "The Gloves are Off...Dealing with Big Box Stores".

- Excellent suggestions for competing with Big Boxes.
- Very good and Practical
- I would like to see more seminars of this nature
- Great to gain knowledge from outside Home Hardware
- Lot's to think about
- Excellent presentation
- Lots of good ideas to implement
- Great ideas for Canada's #1 Hardware store
- Thank You for this great seminar

It was a pleasure working with you and we look forward to working with you and your organization again in the future.

Thanks again for your participation and have a great day!

Yours truly,

Jeanette Hiller
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