



November 4, 2005

Mr. Roy Prevost  
Oakray Marketing Services Ltd.  
306 - 6838 Station Hill Drive  
Burnaby, BC  
V3N 5A4

Dear Mr. Prevost:

Just a quick note to thank you for your excellent presentations in Camrose on Wednesday, October 19.

While we certainly had challenges attracting big crowds to your Outrageous Service and Competing in the Big Box World seminars, those who came and listened definitely went back to their stores and offices feeling they got their money's worth. You'll note very favourable comments on the evaluation forms as submitted by our attendees.

Thanks again for your inspiring and informative seminars.

Sincerely,

Ron Pilger  
Sales Manager

RP/pmr  
Enclosures