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Roy Prevost
Oakray Marketing Services Ltd.
#306 – 6838 Station Hill Drive
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Dear Roy:

I would like to thank you for the exceptional workshop, “Prospering in the Big Box Retail World,” you presented to our local businesses during Small Business Week 2004. Provost Economic Development and the local Chamber of Commerce have received very positive feedback about the workshop.

Your workshop was very dynamic and you spoke about real solutions, actions that could be implemented realistically. Those in attendance were inspired to “up their attitude” to better serve their customers!

We will definitely recommend your workshop to others planning business and/or customer service events and training.

Regards

Leila Grobel
Economic Development Officer